

## PATROL

---

### ANCILLARY SERVICES

---

**Purpose:** The purpose of this Policy Directive is to establish procedures for ancillary traffic services by members of the North Little Rock Police Department.

**Policy Statement:** It is the policy of the North Little Rock Police Department to provide ancillary traffic services and assistance to the motorist using city streets and highways that run through the City of North Little Rock.

#### Summary of Changes:

#### Procedure:

##### 1 General Assistance

- 1.2 When officers locate or are dispatched to a stranded motorist that requires the assistance of the North Little Rock Police Department, officers will activate blue lights and directional lights.
  - 1.2.1 Officers will notify communications of their location and the reason for their contact.
- 1.3 Officers will determine the type of assistance needed and determine if the North Little Rock Police Department is capable of assisting the motorist. [CALEA 61.4.1a]
  - 1.3.1 Officers will not attempt to fix any mechanical breakdowns of any kind. [CALEA 61.4.1b]
  - 1.3.2 In instances of mechanical breakdown, officers will assist the motorist in locating a facility of their choice capable of fixing their motor vehicle.
- 1.4 If the motorist is not capable of fixing the breakdown in a timely manner, officers will tow the vehicle or manually remove it from the roadway.
  - 1.4.1 Officers will not use their vehicle to push other vehicles out of the roadway.
  - 1.4.2 Officers may contact another officer if necessary and manually remove the vehicle from the roadway.
  - 1.4.3 Officers will not recommend any towing service other than those contracted by the City of North Little Rock but may assist the motorist in finding a towing service of their choice. [CALEA 61.4.1b]
- 1.5 In instances where motorists have run out of fuel, officers may transport the motorist to the nearest gas station to obtain fuel with supervisory approval.
  - 1.5.1 Officers will not transport fuel in the passenger portion of their patrol vehicle. Fuel will only be transported in the trunk of their vehicle and in approved containers.
  - 1.5.2 In instances where leaving a motorist vehicle unattended would cause risk to the motoring public, officers should contact one of the contracted towing services to provide fuel to the stranded motorist.
- 1.6 Officer will render any practical assistance to motorists or stranded persons involved in emergency situations. [CALEA 61.1.4c, d]
  - 1.6.1 Officers may transport motorists or stranded persons to a location within the City of North Little Rock or to a bordering city with permission from a supervisor.
  - 1.6.2 Officers may provide the use of a North Little Rock Police Department phone if the situation warrants.
  - 1.6.3 Officers should consider contacting other community resources when assisting stranded motorists and persons.

##### 2 Roadway Hazards

- 2.1 When officers of the North Little Rock Police Department identify hazardous roadway conditions, such as but not limited to pot holes or sinking roadways, loose manhole covers, damaged curb lines, debris in the roadway, fallen trees, downed power lines or other potential traffic conditions that could contribute to traffic collisions, officers will contact the appropriate city or state Department to correct the problem. [CALEA 61.4.2]
- 2.2.1 If the officer determines the roadway hazard requires immediate attention and has the potential for causing or contributing to a traffic collision, the officer will remain at the location of the hazard and request immediate assistance from the appropriate servicing Department.

##### 3 Traffic Safety and Child Safety Seats [CALEA 61.4.4]

- 3.1 The goal of the North Little Rock Police Department is to achieve voluntary compliance with traffic laws and regulations. The North Little Rock Police Department will provide guidance to the motoring public regarding traffic laws and regulations.

- 3.2 The North Little Rock Police Department will provide traffic safety educational materials when available and publicize law enforcement efforts to enhance public understanding of new and current traffic laws.
- 3.3 The North Little Rock Police Department participates in the Selective Traffic Enforcement Program (S.T.E.P.), which provides child safety and booster seats to those North Little Rock residents who would otherwise not have them.
- 3.3.1 Should an officer encounter a motorist who is in need of a child safety seat, he should have the motorist contact the Patrol Division Commanders office to make arrangements to obtain a child safety seat.
- 3.3.2 Child safety seats will only be installed by a certified child safety seat technician.

---

Patrick Thessing  
Chief of Police